



NCDHHS ALERTS

If you receive Food and Nutrition Services (FNS) or Medicaid, you can receive text or email alerts from the NC Department of Health and Human Services (NCDHHS).

Alerts will provide you with information you need during a disaster, details on how to apply for energy assistance programs, and other helpful information.

You can opt in while completing an application for benefits on ePASS or through your linked ePASS Account Profile page. Your caseworker can also sign you up.

Questions? Call the EBT Customer Service Center at 1-866-719-0141.

**Standard message and data rates apply*

